

Liquid Propane Gas (LPG) Grill Models IT2612ALP

Operator's Manual





FREE HELP FROM THE GRILL EXPERTS

Grand Hall is the expert on this product and trained to help you with:

Ý Assembly Questions Ý Grill Operation Ý Replacement of Damaged or Missing parts

visit www.grandhall.com or call:

1-877-934-7455 Monday - Friday 8:00am-4:30pm CST

IMPORTANT:

ŸNOTE TO ASSEMBLER / INSTALLER: Leave this manual with the consumer.

ŸNOTE TO CONSUMER: Keep this manual for future reference.

^ŶRECORD YOUR SERIAL #

(see silver CSA label on the cart bottom panel)

WARNING

- Υ Failure to comply with these instructions could result in a fire or explosion that could cause serious bodily injury, death or property damage.
- Ÿ Whether this grill was assembled by you or someone else, you must read this entire manual before using your grill to ensure the grill is properly assembled, installed and maintained.
- Y Use your grill at least 3 feet away from any wall or surface. Use your grill at least 3 feet away from combustible objects that can melt or catch fire such as vinyl or wood siding, fences and overhangs or sources of ignition including pilot lights on water heaters and live electrical appliances.
- Ϋ́ THIS GAS APPLIANCE IS DESIGNED FOR OUT-DOOR USE ONLY.
- **Ϋ** Never use your gas grill in a garage, porch, shed, breezeway or any other enclosed area.
- Ÿ Never obstruct the flow of ventilation air around your gas grill housing.
- Y Never disconnect the gas regulator or any gas fitting while your grill is lit. A lit grill can ignite leaking gas and cause a fire or explosion which could result in property damage, personal injury or death.

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WARNING

- This appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the *National Electrical Code, ANSI/NFPA 70,* or the *Canadian Electrical Code, CSA C22.1.*
- Keep any electrical supply cord and the fuel supply hose away from any heated surfaces.

DANGER

If you smell gas:

- 1. Shut off gas to the appliance.
- 2. Extinguish any open flame.
- 3. Open lid.
- 4. If odor continues, keep away from the appliance and immediately call your gas supplier or your fire department.



WARNING

- 1. Do not store or use gasoline or other flammable liquids or vapors in the vicinity of this or any other appliances.
- 2. An LP cylinder not connected for use shall not be stored in the vicinity of this or any other appliance.



- LPG models must be used with Liquid Propane Gas and the regulator assembly supplied. Natural Gas models must be used with Natural Gas only. Any attempt to convert the grill from one fuel type to another is extremely hazardous and will void the warranty.
- Keep gas regulator hose away from hot grill surfaces and dripping grease. Avoid unnecessary twisting of hose. Visually inspect hose prior to each use for cuts, cracks, excessive wear or other damage. If the hose appears damaged do not use the gas grill. Call 1-877-934-7455 for a certified replacement hose.

California Proposition 65

Combustion byproducts produced when using this product contain chemicals known to the State of California to cause cancer, birth defects, or other reproductive harm.

Brass components on the grill, such as hose fittings, propane cylinder valves (sold separately) and burner valve stems, contain lead which is known to the State of California to cause cancer, birth defects, or other reproductive harm.

- Never use charcoal or lighter fluid in this gas grill. Failure to comply with these instructions could result in a grease fire or explosion that could cause serious bodily injury, death or property damage.
- Before each use of your grill: Inspect the Grease Receptacle and inside of the Grill Bowl to be sure there is no excessive grease and debris buildup. Clean the Grease Receptacle and inside of the Grill Bowl frequently to eliminate grease/debris build-up and to prevent grease fires. Failure to comply with these instructions could result in a grease fire and even a subsequent that could cause serious bodily injury, death or property damage.





Never cover or wrap the Cooking Grids, bottom of the Grill Bowl, or Grease Receptacle with aluminum foil or any other material that will absorb grease.

Pre-Assembly Instructions For Your Safety



Gas Valve Assembly

Orifice

Burner Tube

PRE-ASSEMBLY

Read and perform the following pre-assembly instructions:

□ Tools Required for Assembly:

- protective work gloves
- protective eyewear
- Phillips head screwdriver
- ☐ You will need assistance from another person to handle the grill head and other large, heavy parts.
- Open lid of shipping carton. Remove top sheet of cardboard and packing materials. Lay cardboard sheet on floor and use as a work surface to protect floor and grill parts from scratches.
- □ You may slice the carton front corners with a utility knife to lay open the carton front panel. This allows you to raise the Lid and remove the components packed inside, making it easier to lift.
- □ Use the Hardware and Part Diagrams to ensure all items are included and free of damage.
- Do not throw away the bags of hardware that are included with boxed parts. These are required for assembly.
- □ Do not assemble or operate the grill if it appears damaged. If there are damaged or missing parts when you unpack the shipping box or you have questions during the assembly process call

1-877-934-7455 M-F 8AM-4:30PM CST for assistance.

Grill Installation Codes

The installation must conform with local codes or, in the absence of local codes, with either the National Fuel Gas Code, ANSI Z223.1/NFPA 54, Natural Gas and Propane Installation Code, CSA B149.1, or Propane Storage and Handling Code, B149.2.

WARNING: Grease can get very hot. Always handle the Grease Receptacle with a flame retardant BBQ mitt. Before removing the Receptacle, always be sure that the grill has properly cooled. Be aware that the Receptacle does contain grease and be extremely careful when removing the Receptacle to prevent spillage. Failure to follow these instructions could cause serious bodily injury or property damage.



the Burner Tubes at least once a month in summer and fall or whenever spiders are active in your area, and if your grill has not been used for an extended period of time.

Hardware Parts List for Models IT2612ALP

PART #	PART DESCRIPTION	QTY	PURPOSE OF PART
S152G0306D	Flat Hand Self-tapping Screw 3/16" x 3/8"	4	Install Grill Head to Cart
S162G03064	Hex Head Screw 3/16" x 3/8"	6	Install Side Shelf to Cart
S162G03064	Hex Head Screw 3/16" x 3/8"	2	Install Side Shelf to Control Panel
S112G03066	Phillips Head Screw 3/16" x 3/8"	4	Install the Cart Bottom Shelf to Cart Side Panel Left/Right
S112G03066	Phillips Head Screw 3/16" x 3/8"	4	Install the Cart Front Panel to Cart Side Panel Left/Right
S112G0308A	Phillips Head Screw 3/16" x 1/2"	4	Install Casters to Cart Left Frame
S112G03066	Phillips Head Screw 3/16" x 3/8"	3	Install the Cart Top Panel to Cart Side Panels
S03110019A	Phillips Head Bolt 3/16" x 3/8"	1	Install Lighting Stick to Cart Left Side panel
S112G0319A	Phillips Head Screw 3/16" x 1-3/16"	4	Install wheels to Cart Right Frame
S112G03066	Phillips Head Screw 3/16" x 3/8"	2	Install Tank Stop Plate to Cart Right Side Panel
	Battery/AA	1	

Hardware Diagram for Models IT2612ALP



Flat Head Self-tapping Screw 3/16"x3/8" Qty. 4 Part # S152G0306D



Phillips Head Screw 3/16"X3/8" Qty. 13 Part # S112G03066



Phillips Head Bolt 3/16"x3/8" Qty. 1 Part # S03110019A



Hex Head Screw 3/16"X3/8" Qty. 8 Part # S162G03064

Phillips Head Screw 3/16"X1-3/16" Qty. 4 Part # S112G0319A

Phillips Head Screw 3/16"X1/2" Qty. 4 Part # S112G0308A Parts Diagram for Models IT2612ALP



Parts List for Model IT2612ALP

KEY	DESCRIPTION	PART#	QTY
1	Lid	P00118519B	1
2	Lid Side Panel, Left	P00105367K	1
3	Lid Side Panel, Right	P00106367K	1
4	Lid Handle Bracket	P00303191A	1
5	Lid Handle	P00205111M	1
6	Lighting Stick	P05507140M	1
7	Temperature Gauge	P00601541A	1
8	Protective Pad, Rear	P05518110S	2
9	Protective Pad, Front	P05518111S	2
10	Lid Hinge	P05501156B	2
11	Cooking Rack/Secondary	P01504021E	1
12	Cooking Grid	P01615057F	3
13	Bowl	P007350192	1
14	Bowl Side Panel, Left	P00761239A	1
15	Bowl Side Panel, Right	P00762239A	1
16	Bowl Wind Shield	P00716439A	1
17	Gas Valve/Manifold Assembly	Y0060778	1
18	Gas Collector Tube - Cross Lighting Channel	P022034384	1
19	Control Panel	P02906597A	1
20	Control Panel Support Bracket	P03303177K	2
21	Electric Ignitor, 4-Port	P02502164C	1
22	Electric Ignitor Protector	P03306164D	1
23	Main Burner	P020030554	3
24	Main Control Knob	P03443015W	3
25A	Electric Wire Set, A	P02618062C	1
25B	Electric Wire Set, B	P02618063C	1
25C	Electric Wire Set, C	P02618064C	1
26	Ground Wire	P02628003H	1
27	Side Shelf, Left/Right	P011050434	2
28	Cart Bottom Shelf	P01001117D	1
29	Cart Frame, Left	P033031652	1
30	Cart Frame, Right	P033031662	1
31	Cart Panel, Left/Right	P07510037B	2
32	Cart Panel, Front	P077021292	1
33	Cart Panel, Top	P01001116D	1
34	Tank Holding Plate	P03303168D	1
35	Wheel	P05123003A	2
36	Wheel Hup Cap	P05124001C	2
37	Wheel Seat	P03303169D	2
38	Caster 2" With Brake	P05104010A	2
39	Grease Receptacle	P02701305G	1
40	Tank Fastening Strap	P05314016V	1
41	Regulator With Hose	P03608001A	1
	Operation Manual	P80151130A	1

Assembly Instructions IT2612ALP

CAUTION: While it is possible for one person to assemble this grill, obtain assistance from another person when handling some of the large, heavy pieces.



Install Cart Side Panels, Bottom Shelf and Cart Front Panel

- Remove all packaging materials.
- Lay a piece of cardboard on the ground (refer to Pre-Assembly Instructions).
- □ Attach Cart Side Panels onto the Cart Bottom Shelf, making sure that the hole in the panels are aligned. Insert 4 Phillips Head Screws 3/16"x3/8" and tighten securely.
- Attach the Cart Front Panel between the Cart Side Panels as shown; Align the 4 holes on the edge of Cart Front Panel with the 4 holes in the front of Cart Side Panels. Insert 4 Phillips Head Screws 3/16"x3/8" and tighten securely.





- □ Place Cart Top Panel on top of the assembled Cart. Position the panel so that the hose hole is positioned to the right front of Cart as shown.
- Align the 4 holes on the edge of Cart Top Panel with the 4 holes on the 2nd hole(from both side) of the 2nd row \square of Side Panels. See FIG. 1. Tighten 3 holes with 3 Phillips Head Screws 3/16"x3/8", except for the left front one. \Box Use a Phillips Head Bolt 3/16"x3/8" to attach the Lighting Stick and secure the hole as shown.



3 Install Casters and Wheels

- □ Position the Cart upside down as shown.
- Attach two Casters to the Cart Left Frame; Align the four(4) holes on the Left Frame with the four(4) holes on the Casters. Insert 4 Phillips Head Screws 3/16"X1-3/16" and tighten securely.
- Attach two Wheels onto the Cart Right Frame; Align the 4 holes on the Wheel seats with the 4 holes on the Right Frame. Insert 4 Phillips Head Screws 3/16"X1/2" and tighten securely as shown.





Install Grill Head

- Remove all cooking components.
- □ With the help of your assistant. Lift Grill Head and position it over the top of the Cart Frames. Make sure that the LP regulator goes through the "O" shape in the right front of the Cart.
 □ Align the 4 holes on the Bowl Frame Left/Right with the 4 holes on the top of Cart Frames. Insert 4 Flat Head Self-tapping Screw 3/16" x 3/8", and tighten securely. See *FIG.2*.



5 Install Side Shelves

- Attach the Right Side Shelf to the Cart Right Frame; Align the 4 holes on Right Side Shelf with the 3 holes on the Cart Right Frame and 1 hole on the edge of control panel. Insert 4 Hex Head Screws 3/16" x 3/8" and tighten securely. See *Fig. 3*.
- Repeat the steps for Left Side Shelf installation.







- 8 Main Burner Electrode Check with the assistance of another person, perform this Electrode Check before proceeding. This test will ensure that the Spark Electrode Tips are properly positioned so your grill lights easily and properly.
 - Be sure all Control Knobs are set to "OFF" and open the Grill Lid.
 - □ Have your assistant stand to the right of the grill and look toward the front of the grill bowl. **Never** put your face inside the Grill Head.
 - Push and turn the Control Knob to "HI" position, and push and hold the ignition button. Your assistant should see a blue spark within the Ignition Electrode. Repeat process to test other burners.
 - ☐ If no spark is seen, the Spark Gap needs to be adjusted as follows:
 - If the gap between the Spark Electrode Tip and Receiver is more than 3/16" wide use needle nose pliers to gently squeeze the Spark Receiver to narrow gap.
 - Recheck the Electrode again, if no "clicking" sound is heard:
 - AA Battery may be installed backwards.
 Electric wires may be loose. Remove the AA Battery and inspect the Ignitor Junction Box found in the Control Box and reconnect any loose wires.





Final Grill Assembly Step

When you have finished assembling your grill be sure that all screws are tightened for safe operation of your grill.

Before each use of the grill, make sure the Grease Receptacle is fully seated under the Grill Bowl.

CAUTION: Before each use of your grill, inspect the Grease Receptacle and inside of the Grill Bowl to be sure there is no excessive grease and debris buildup. Clean the Grease Receptacle and inside of the Grill Bowl frequently to eliminate grease/debris build-up and to prevent grease fires. Failure to comply with these instructions could result in a grease fire and even a subsequent that could cause serious bodily injury, death or property damage.

CORRECT LP GAS TANK USE

- □ LP Gas grill model is designed for use with a standard 20 lb. Liquid Propane Gas (LP Gas) tank (sold separately). **Never** connect your gas grill to an LP Gas tank that exceeds this capacity. A tank of approximately 12 inches in diameter by 18-1/2 inches high is the maximum size LP Gas tank to use. **You must use an "OPD" gas tank which has a listed Overfill Prevention Device.** This safety feature prevents tank from being overfilled which can cause a malfunction of the LP Gas tank.
- □ The LP Gas tank must be constructed and marked in accordance with the Specifications for LP-Gas Cylinders of the U.S. Department of Transportation (D.O.T.) or the National Standard of Canada, CAN/CSA-B339, Cylinders, Spheres and Tubes for Transportation of Dangerous Goods; and Commission, as applicable.
- □ The LP Gas tank must have a shutoff valve, terminating in an LP Gas supply tank valve outlet, that is compatible with a Type 1 tank connection device. The LP Gas tank must also have a safety relief device that has a direct connection with the vapor space of the tank.
- □ The tank supply system must be arranged for vapor withdrawal.
- □ The LP Gas tank must have a collar to protect the tank valve.
- □ Never connect an unregulated LP gas tank to your gas grill. The gas regulator assembly supplied with your gas grill is adjusted to have an outlet pressure of 11" water column (W.C.) for connection to an LP gas tank. Only use the regulator and hose assembly supplied with your gas grill. Replacement hose and regulator assembly must be identical to those listed in the parts list of this Operator's Manual as specified by the Manufacturer.
- Have your LP Gas dealer check the relief valve after every filling to ensure it remains free of defects.
- Always keep LP Gas tank in upright position.
- $\hfill\square$ Do not subject the LP Gas tank to excessive heat.
- □ Never store an LP Gas tank indoors. If you store your gas grill in the garage always disconnect the LP Gas tank first and store it safely outside.
- LP Gas tanks must be stored outdoors in a well-ventilated area and out of the reach of children.
- Disconnected LP Gas tanks must not be stored in a building, garage or any other enclosed area.
- □ The regulator and hose assembly must be inspected before each use of the grill. If the hose is damaged in any way, it must be replaced prior to using the grill again.
- □ Any attempt to convert the grill from one fuel type to another is extremely hazardous and will void the war-ranty.
- □ Never light your gas grill with the lid closed or before checking to ensure the burner tubes are fully seated over the gas valve orifices.
- □ Never allow children to operate your grill. Do not allow children or pets to play near your grill. Always supervise children and pets if they are in the vicinity of the unit.

- Use of alcohol, prescription or non-prescription drugs can impair your ability to properly assemble and safely operate your grill.
- ☐ Keep fire extinguisher readily accessible. In the event of a oil/grease fire, do not attempt to extinguish with water. Use type B extinguisher or smother with dirt, sand or baking soda.
- □ In the event of rain, turn off the burners and gas supply. Wait for the grill to cool, and then place a cover on it.
- Use your grill on a level, stable surface in an area clear of combustible materials.
- Do not leave grill unattended when in use.
- Do not move the appliance when in use.
- Allow the grill to cool before moving or storing.
- Do not use your grill as a heater.
- This grill is not intended to be installed in or on recreational vehicles and/or boats.
- The grill is not intended for commercial use.
- Never use charcoal or lighter fluid in this grill.



- A. Do not store a spare LP-Gas tank under or near this appliance.
- B. Never fill the tank beyond 80 percent full; and
- C. If the information in "(a)" and "(b)" is not followed exactly, a fire causing death or serious injury may occur.

WARNING

- Use your grill at least 3 feet away from any wall or surface.
- Use your grill 3 feet away from any combustible objects that can melt or catch fire such as vinyl or wood siding, fences, overhangs (See Diagram Below), or any other sources of ignition; including pilot lights and live electrical appliances.
- Do not use your grill under any overhead combustible construction.
- Never use your gas grill in a garage, porch, shed, breezeway, or any other enclosed area.
- Never use your gas grill on a balcony, deck, or patio above the ground floor of your home.
- In windy conditions, always position the front of the grill to face oncoming wind to reduce heat and smoke blowing in your face, and to prevent potential hazards to yourself and the grill.



NOTE about LP Gas Tank Exchange Programs

- □ Many retailers that sell grills offer you the option of replacing your empty LP Gas tank through an exchange service. Use only those reputable exchange companies that inspect, precision fill, test, and certify their tanks. Exchange your tank only for an OPD safety feature-equipped tank as described in the LP Gas tank section of this Guide.
- □ Always keep new and exchanged LP Gas tanks in an upright position during use, transit or storage.
- Leak test new and exchanged LP Gas tanks BEFORE connecting one to your grill.

How to Leak Test your LP Gas Tank

For your safety:

- □ All leak tests must be repeated each time your LP Gas tank is exchanged or refilled.
- □ When checking for gas leaks do not smoke.

Do not use an open flame to check for gas leaks.

- ☐ Your grill must be leak tested outdoors in a well-ventilated area, away from ignition sources such as gas fired or electrical appliances. During the leak test, keep your grill away from open flames or sparks.
- $\hfill\square$ Do not use household cleaning agents. Damage to gas assembly components can result.
 - \ddot{Y} Use a clean paintbrush and a 50/50 mild soap and water solution.
 - Ϋ́ Brush soapy solution onto LP Gas tank in the areas indicated by the arrows. See diagram.
 - Y If growing bubbles appear do not use or move the LP Gas tank. Call an LP Gas Supplier or your Fire Department.



- To secure a 20lb LP Gas Tank to Gas Grill
- Turn your LP gas tank valve clockwise to the closed or OFF position.
- Release the tank fastening strap buckle.
- Place LP gas tank into the hole on the right side of bottom shelf as shown.
- □ Connect the LP regulator to the tank valve by inserting the nipple into the tank valve outlet. Tighten the coupling nut clockwise by hand.
- □ Secure gas tank with the tank fastening strap as shown.







LP Gas Model only:

Connect Regulator with Hose to your LP Gas Tank

- Turn all Burner Valves to the OFF position.
 Inspect the valve connection port and regulator assembly for damage or debris. Remove any debris. Never use damaged or plugged equipment.
- □ Connect the regulator assembly to the tank valve and HAND TIGHTEN nut clockwise to a full stop. DO NOT use a wrench to tighten because it could damage the Quick Coupling Nut and result in a gas leak/fire hazard.
- Open the tank valve (counterclockwise) 1/4 to 1/2 of a full turn, and use a soapy water solution to check all connections for leaks before attempting to light your grill. See "Check all connections for LP Gas Leaks". If a leak is found, turn the tank valve off and do not use your grill until the leak is repaired.



CAUTION: When the appliance is not in use the gas must be turned off at the tank. Place dust cap on cylinder valve outlet whenever the cylinder is not in use. Only install the type of dust cap on the cylinder valve outlet that is provided with the cylinder valve. Other types of caps or plugs may result in leakage of propane.



Check all connections for LP Gas Leaks

Never test for leaks with an open flame. Prior to first use, at the beginning of each season, or every time your LP Gas tank is changed, you must check for gas leaks. Follow these three steps:

- □ Make a soap solution by mixing one part liquid detergent and one part water.
- □ Turn the grill Control Knobs to the full OFF position, then turn the gas ON at source.
- □ Apply the soap solution to all gas connections indicated by the arrows. See diagram. If bubbles appear in the soap solution the connections are not properly sealed. Check each fitting and tighten or repair as necessary.



Disconnecting A Liquid Propane Gas (LPG) Tank From Your Grill

- ☐ Make sure the Burner Valves and LP Gas tank valve are off. (Turn clockwise to close.)
- □ Detach the hose and regulator assembly from the LP Gas tank valve by turning the Quick Coupling Nut counterclockwise. Do not use a wrench or any tools when turning the Quick Coupling Nut.



Failure to read and follow the Use and Care Instructions could result in a fire or explosion that could cause serious bodily injury, death or property damage.

Grill Lighting Instructions

- Before each use, check all hoses for cracks, nicks, cuts, burns or abrasions. If a hose is damaged in any way, do not use your grill before replacing the hose with an authorized part from the Parts List. Also make sure all gas supply connections are securely tightened.
- 2. Familiarize yourself with all Safety and Use and Care instructions in this manual. Do not smoke while lighting your grill or when checking the gas supply connections.
- 3. Be sure that the LP Gas tank is filled, and lock Casters to prevent movement during grill operation.
- 4. Open the Grill Lid.



5. Set Control Knobs to OFF and open the LP Gas tank valve SLOWLY 1/4 of a full turn.



 Push and turn Left Main Burner Control Knob to 1/6. Always light the Left Main Burner first. Press the electric ignitor 3 to 4 seconds to light the burner.



- 7. If ignition does not occur in 5 seconds, turn the Burner Control(s) off, wait 5 minutes, and repeat the lighting procedure. If ignition still does not occur, turn the burner control(s) and gas source OFF. Wait 5 minutes for gas to clear and then conduct a leak test of ALL gas connections and gas sources as explained in the Use and Care section of this manual. If no leaks are detected, wait 5 minutes for any gas to clear and repeat the lighting procedure.
- 8. After one Burner is lit, turn the tank valve SLOWLY one more 1/4 of a turn.
- Turn the adjacent burner knob to (*) to light. Note: When lighting all main burners, start with the burner furthest from fuel source location, then light remaining burners in sequence moving toward fuel source.



Manually Lighting Your Grill By Paper Match

To light your gas grill by match, insert a match into the Lighting Stick and follow steps 1 through 5 of the Grill Lighting Instructions. Then, open the lid and light the match and place Lighting Stick through the Cooking Grids on the grill (See Diagrams Below) to reach burner ports. Turn the correlated Control Knob to the A setting to release gas. The Burner should light immediately.



Troubleshooting

If the grill fails to light :

- 1. Turn gas off at source and turn Control Knobs to OFF. Wait at least 5 minutes for gas to clear, then retry.
- 2. If your grill still fails to light, check gas supply and connections.
- 3. Repeat lighting procedure. If your grill still fails to operate, turn the gas off at source, turn the Control Knobs to OFF, then check the following:
- □ Misalignment of Burner Tubes over Orifices
- Correction: Reposition Burner Tubes over Orifices.
- Obstruction in gas line

Correction: Remove fuel line from grill. Do not smoke! Open gas supply for one second to clear any obstruction from fuel line. Close off gas supply at source and reconnect fuel line to grill.

□ Plugged Orifice

Correction: Remove Burners from grill by removing the screw from the rear of each Burner using Phillips Head Screwdriver. Carefully lift each Burner up and away from gas valve Orifice. Remove the Orifice from gas valve and gently clear any obstruction with a fine wire. Then reinstall all Orifices, Burners, screws and cooking components.

- □ If an obstruction is suspected in Gas Valves or Manifold, call the Grill Information Center 1-877-934-7455 Monday - Friday 8:00am-4:30pm CST
- □ Obstruction in Burner Tubes Correction: Follow the Burner Tube cleaning procedure on page 17 of this Operator's Manual.
- Misalignment of Ignitor on Burner \square

Correction: Check for proper position of the Electrode Tip as shown in **steps 8 on page 10.** The gap between the Spark Electrode Tip and Spark Receiver should be approximately 3/16" wide. Adjust if necessary. With the gas supply closed, turn any Main Burner Control Knob to h/h and press ignitor button to watch for the presence of a spark at the end of the Electrode

□ Disconnected Electric Wires

Correction: Inspect the Ignitor Junction Box found behind the Control Panel. Connect loose Electric wires to Junction Box and try to light the grill.

Weak AA battery

Correction: Remove the Ignitor Cap and replace the battery.

□ If the grill still does not light you may need to purge air from the gas line or reset the regulator excess gas flow device. Note: This procedure should be done every time a new LP Gas tank is connected to your grill.

WARNING



Never lean over the grill cooking area while lighting your gas grill. Keep your face and body a safe distance (at least 18 inches) from the front of grill when lighting your grill by match.

To purge air from your gas line and/or reset the regulator excess gas flow device:

- Turn Control Knobs to the OFF position.
- Turn off the gas at the tank valve.
- Disconnect regulator from LP Gas tank.
- Let unit stand 5 minutes to allow air to purge.
 - Reconnect regulator to the LP Gas tank.
 - Turn tank valve on SLOWLY 1/4 of a turn.
- Open the Grill Lid.
- Push and turn the Left Main Burner Control Knob to 6/ and immediately press the ignitor button, you will hear a clicking sound as the burner is being ignited.



Should a FLASHBACK fire occur in or around the Burner Tubes, follow the instructions below. Failure to comply with these instructions could result in a fire or explosion that could cause serious bodily injury, death, or property damage.

- Shut off gas supply to the gas grill. Ÿ
- Turn the Control Knobs to OFF position. Ÿ
- Open the Grill Lid.
- Ÿ Put out any flame with a Class B fire extinguisher.
- Once the grill has cooled down, clean the Burner Tubes and Burners according to the cleaning instructions in this Use and Care Guide.



If ignition does not occur in 5 seconds, turn the Control Knob(s) and gas source OFF and conduct a leak test as explained in the Use and Care section of this guide. If no leaks are detected, wait 5 minutes for any gas to clear and repeat the lighting procedure.

CLEANING AND MAINTENANCE

Proper care and maintenance will keep your grill in top operating condition and prolong its life. Follow these cleaning procedures on a timely basis and your grill will stay clean and operate with minimum effort.

CAUTION: Be sure your grill is OFF and cool before cleaning.

Cleaning the Cooking Grids

□ Before initial use, and periodically thereafter, wash your Cooking Grids in a mild soap and warm water solution. You can use a wash cloth or vegetable brush to clean your Cooking Grids.

Cleaning the Grease Receptacle

□ To reduce the chance of fire, the Grease Receptacle should be visually inspected before each grill use. Remove any grease and wash Grease Receptacle with a mild soap and warm water solution.

Cleaning the Inside of the Grill Lid

□ Grease can build up on the inside of the Grill lid over time. This grease can drip onto your deck or patio when the lid is opened. Visually inspect the inside of the Grill Lid before each grill use. Remove any grease and wash with a mild soap and warm water solution.

Routine Cleaning of The Grill Interior

- □ Burning-off excess food after every cookout will keep it ready for instant use. However, at least every 3 months you must give the entire grill a thorough cleaning to minimize your risk of grease fire and keep the grill in top shape. Follow these steps:
 - 1. Turn all Burner Valves to the full OFF position.
 - 2. Turn the LP gas tank valve to the full OFF position.
 - Disconnect the regulator from the gas tank. Inspect the hose with regulator assembly for cracking, cuts or any other damage, and replace as necessary. Refer to the Parts List in this Use and Care Guide (Operator's Manual).
 - 4. Remove and clean the Cooking Grids, Cooking Rack and Grill Burners.
 - 5. Cover each Gas Valve Orifice with aluminum foil.
 - 6. Brush the inside and bottom of the grill with a fiber pad or nylon brush and wash with a mild soap and warm water solution. Rinse thoroughly and let dry.
 - 7. Remove aluminum foil from Orifices and check each Orifice for obstruction.
 - Check each Spark Electrode, adjusting as needed. The space between the Spark Electrode Tip and Spark Receiver should be approximately 3/16".
 - 9. Replace the Burners and adjust the Gas Collector Tube. The edge of the collector tube should be overlapping the Burner Port.
- 10. Replace Cooking Rack and Cooking Grids.
- 11.Reconnect the gas source and observe the Burner flame for correct operation.

WARNING

Do not leave the grill unattended during burn off. Empty and clean the grease receptacle before doing burnoff.

Cleaning Exterior Stainless Steel Surfaces:

- Routine care and maintenance is required to preserve the appearance and corrosion resistance of stainless steel. The fact is stainless steel can corrode, rust and discolor under certain conditions. Rust is caused when regular steel particles in the atmosphere become attached to the stainless steel surface. Steel particles can also become attached to your grill if you use steel wool or stiff wire brushes to clean the grill instead of nonabrasive cloth, sponge or nylon cleaning tools. In coastal areas rust pits can develop on stainless surfaces that cannot be fully removed. Bleach and other chlorine based solutions used for household and pool cleaning can also cause corrosion to stainless steel. Weathering, extreme heat, smoke from cooking and machine oils used in the manufacturing process of stainless steel can cause stainless steel to turn tan in color. Although there are many factors which can affect the surface appearance of stainless steel, they do not affect the integrity of the steel or the performance of the grill.
- □ To help maintain the finish of stainless steel follow these cleaning procedures for the best results:
- After every use (after your grill has cooled down), wipe stainless surfaces with a soft, soapy cloth or sponge then rinse with water. Be sure to remove all food particles, sauces or marinades from stainless steel because these can be highly acidic and damaging to stainless surfaces.
- 2. Never use abrasive cleaners, scrubbers or stiff wire brushes of any type on your grill.
- 3. Use a heat resistant Stainless Steel Cleaner and rub or wipe in the direction of the stainless steel grain or polish lines. Do not polish against the grain.

Failure to comply with these instructions could result in a fire or explosion that could cause serious bodily injury, death or property damage.

WARNING

- Keep grill area clear and free from combustible materials, gasoline and other flammable vapors and liquids.
- Do not obstruct the flow of air for combustion and ventilation.
- Keep the ventilation openings of the tank enclosure cabinet free and clear of debris.
- Visually check burner flames occasionally to ensure proper flame pattern as shown below.



CLEANING THE BURNER TUBES AND BURNER PORTS

To reduce the chance of **FLASHBACK FIRE** you must clean the Burner Tubes as follows at least once a month in summer and fall or whenever spiders are active in your area, and if your grill has not been used for an extended period of time.

- 1. Turn all Burner Valves to the full OFF position.
- 2. Turn the LP Gas tank valve to the full OFF position.
- 3. Detach the LP Gas regulator assembly from your gas grill.
- 4. Remove the Cooking Grids from your grill.
- 5. Remove the screws from the rear of each Main Burner using a Phillips Head Screwdriver.
- 6. Carefully lift each Burner up and away from the Gas Valve Orifice.
- 7. Check and clean burner/venturi tubes for insects and insect nests. A clogged tube can lead to a fire beneath the grill.
- 8. Refer to **Figure 1** and perform one of these three cleaning methods:
 - ☐ METHOD 1: Bend a stiff wire or wire coat hanger into a small hook as shown and run the hook through the Burner Tube and inside the Burner several times to remove debris.



- ☐ METHOD 2: Use a bottle brush with a flexible handle and run the brush through the Burner Tube and inside the Burner several times to remove any debris.
- METHOD 3: Use an air hose to force air through each Burner Tube. The forced air should pass debris or obstructions through the Burner and out the Ports.

Regardless of which Burner cleaning procedure you use, we recommend that you also complete the following cleaning regimens to help prolong Burner life.

- □ After each use of the main grill or infrared cooking zone it is necessary to burn off food particles and drippings which can clog Burner ports and reduce Burner performance. OPEN the grill Lid, ignite the burner(s) and operate grill on // setting for 3 to 5 minutes.
- □ Use a nylon brush, blower or vacuum to remove accumulated ash from the outer surface of each Burner. Clogged tube style Burner ports can be cleaned with a stiff wire, such as an open paper clip.
- Inspect each Burner for damage (cracks or holes) and if such damage is found, order and install a new Burner. After installation, check to ensure that the Gas Valve Orifices are correctly placed inside the ends of the Burner Tubes. Also check the position of your Spark Electrode.



Figure 1

TO CLEAN BURNER TUBE, INSERT HOOK AS INDICATED BYTHE ARROW



Cooking Instructions

Burn-Off

□ Before cooking on your gas grill for the first time, you should "burn off" the grill to eliminate any odor or foreign matter. Ignite the main burners, lower the Lid, and operate grill on 1 setting for 10 to 15 minutes.

CAUTION: Operating your grill on the A setting for longer than five minutes may damage certain parts of your grill. **Do not leave your grill unattended when in use.**

Preheating

CAUTION: Before preheating the grill, check the Grease Receptacle and inside of the Grill Bowl to be sure there is no excessive grease and debris buildup. As needed, you may clean them. Refer to "Cleaning Instructions" on page 16. Failure to comply with these instructions could result in a grease fire.

- □ To preheat main burners, light your grill on ()/), lower the Lid and follow the recommended times below.
- Υ For high temperature cooking, preheat grill 10 to 15 minutes.
- ÿ For low temperature cooking, preheat grill 3-5 minutes.
- \ddot{Y} To slow cook, preheating is not necessary.

Cooking Temperatures

- ☐ **High setting** *h***:** The *hc* Control Knob setting should only be used to pre-heat your grill the first 10-15 minutes and for burning food residue off the grill.
- □ Low Settings **6** : Most recipes specify medium to low settings, including all smoking and cooking lean cuts such as fish.

An Important Note About Cooking Temperatures

- □ The suggested heat settings and cooking times shown in the following pages are approximate. Unlike the controlled environment inside your kitchen, variables including outside temperatures, direction and conditions of wind, as well as grill location will affect your grill's heat distribution. Because these conditions vary, and no two backyards are alike, we offer these tips as general guidelines for your reference. We recommend you monitor your grill closely and rotate foods as needed to prevent overcooking and ensure the most delicious results every time.
- $\ddot{\textbf{Y}}$ The middle and back primary cooking areas offer high heat for grilling.
- Ϋ The Secondary Cooking Rack offers medium heat for preparing breads and firm vegetables.
- \ddot{Y} The front primary cooking area offers less heat and is ideal for preparing delicate foods and for keeping cooked foods warm.

Direct Cooking using Main Burners

□ The direct cooking method can be used with the supplied Cooking Grids and food placed directly over the lit grill Burners. **Direct Cooking requires the Grill Lid to be open**. This method is ideal for searing and grilling when you want an open-flame barbecued taste.

Indirect Cooking using Main Burners

□ The indirect cooking method can also be used with the supplied Cooking Grids. To cook **indirectly**, the food should be placed on the left or right side of your grill with the main Burner lit on the opposite side. Or place your food on the Secondary Cooking Rack and light the outer main Burners. Either way, **indirect cooking must be done with the Lid down**.

Prepare Cooking Grids for Grilling

□ Greasing the cooking surface will help keep foods from sticking during the cookout and reduces the amount of cleanup required. Use a brush to apply a thin layer of cooking oil or vegetable shortening onto each Cooking Grid before each cookout. We do not suggest spray type oils unless they are specified for high-temperature cooking. Be sure to coat the entire cooking surface.

Flare-Ups

- ☐ The fats and juices dripping from grilled food can cause flare-ups which impart a favorably, distinctive taste and color to food. They should be accepted up to a point. To minimize flare-ups:
 - Ÿ Trim excess fat from meats and poultry
 - Ÿ Preheat the grill properly
 - $\ddot{\textbf{Y}}$ Clean grill regularly to remove food and grease build-up
 - Ÿ Reposition your food often to avoid flare-ups

WARNING

- Y Failure to comply with these instructions could result in a fire or explosion that could cause serious bodily injury, death or property damage.
- **Ÿ** Never cover the cooking grids, bottom of grill bowl or Grease Receptacle with charcoal, aluminum foil, sand or any substance that can absorb grease.
- Ÿ Before each use of your grill: Inspect the Grease Receptacle and inside of the Grill Bowl to be sure there is no excessive grease and debris buildup. Clean the Grease Receptacle and inside of the Grill Bowl frequently to eliminate grease/debris build-up and to prevent grease fires.
- Ϋ Use your grill at least 3 feet away from any wall or surface. Use your grill at least 3 feet away from combustible objects that can melt or catch fire (such as vinyl, wood siding, fences and overhangs) or sources of ignition (including pilot lights on water heaters and live electrical appliances).
- **Ϋ Never** use your gas grill in a garage, porch, shed, breezeway or any other enclosed area.
- $\ddot{\mathbf{Y}}$ **Never** use your gas grill on a balcony, deck, patio above the ground floor of your home.
- Ϋ Your grill will get very hot. Always wear a flame retardant BBQ Mitt when cooking on your grill. Never lean over cooking areas while using grill. Do not touch cooking surfaces, Lid, grill housing or other parts while grill is in operation, or until the grill has cooled down after use.

Guide to Grilling using the Main Burners and Direct Cooking Method

Grilling Steak and Ribs

Turn the grill Burners on 6/4, close the Lid and preheat your grill 10 to 15 minutes. Open Lid and place the meat on the Cooking Grid directly above the lit Burners. Cook the meat on both sides until seared. Reduce the heat to MEDIUM and cook meat until done. Grilling times will vary according to meat thickness.

Grilling Hamburgers and Sausages

Turn the grill Burners on 6/4, close Lid and preheat your grill 10 to 15 minutes. Open Lid and place the meat on the Cooking Grid directly above the lit Burners. Cook the meat on both sides until seared. Reduce the heat to MEDIUM and cook the meat until done. Grilling times will vary according to meat thickness.

Grilling Poultry

Turn the grill Burners on 6/4, close Lid and preheat your grill 10 to 15 minutes. Then raise the Lid, reduce heat to MEDIUM and cook poultry directly over lit Burners until done. Poultry skin is fatty so you should expect some flare-ups when using this direct method.

To minimize flare-ups, try grilling poultry using the indirect method. Place the poultry on one side of the grill with the opposing Burners on MEDIUM heat, and lower the grill Lid. Grilling times will vary based on the size of your poultry.

Grilling Pork

Turn Burners on **6**/ł and preheat your grill 10 to 15 minutes with the Lid closed. Raise Lid, place pork on Cooking Grid and cook until seared. Reduce heat to MEDIUM and cook until done. Grilling times will vary according to meat thickness.

Whole Fish and Whole Fillets

Preheat your grill on 6/1 for 10-15 minutes with the Lid down. Raise lid and turn Burners to MEDIUM heat. Place fish (skin down) on grill and cook over direct heat until done. Use cooking time as a guide or until fish is opaque but still moist.

Smaller Fish Fillets and Cubes

Follow the directions from above, using approximate cooking times shown at right. Place a small piece of aluminum foil on the Cooking Grids if the fish pieces are small enough to drop between the Cooking Grids.

Vegetables and Fruit

Prepare your fruit or vegetables and brush with butter or basting sauce if desired. To cook **indirectly**, the food should be placed on the left or right side of your grill with the Burner lit on the opposite side and the grill lid down. Or center your food on the Secondary Cooking Rack and light the outer grill Burners. Either way, **indirect cooking must be done with the Lid down**.

In some instances, you may want to grill vegetables and fruit **directly** over the heat, using the supplied Cooking Grids. Foods that work best with direct heat are relatively soft and require a short cooking time: mushrooms, zucchini, tomatoes and skewered fruit such as apricots, peaches, pineapple, strawberries and kiwis. Remember the **Grill Lid must remain up when cooking directly.**

Cut of Meat

T-bone steak Sirloin steak Beef spare ribs Porterhouse steak New York strip steak

Hamburgers Sausages

Chicken breast (cook with bone down) Chicken wings Drumsticks

Whole bird (cook with breast up)

Chops Loins Cutlets

Whole fish Whole fish fillets

Fish fillets Boneless cubes 4 - 5 minutes each side or until fish is opaque

until fish is opaque

Approximate Cooking Times

Rare: 4-8 minutes

Rare: 4-6 minutes

Direct method:

Indirect method:

up to 30 minutes

Indirect method:

approximately 1 hour

Medium: 10-14 minutes

Well done: 15-20 minutes

10 - 12 minutes per pound or

Medium: 8-10 minutes

Well done: 10-15 minutes

approximately 15 minutes

Medium: 10-14 minutes

Well done: 15-20 minutes

For very firm vegetables-particularly potatoes and yams, we recommend that you partially boil until almost cooked, before placing them on the grill. Cooking times using the **indirect method** with the lid down will be similar to those for your kitchen oven. However, there are many factors such as outside temperature, wind conditions and location of grill that affect your grill performance so we suggest you watch the temperature gauge and adjust the heat accordingly.

Cooking times for foods prepared with the **direct method** will be much shorter because of the direct heat source. Timing will be comparable to normal pan frying or grilling.

Guide to Roasting and Baking Using the Main Burners

An Important Note About Heat Settings

The suggested heat settings shown are approximate. There are many factors such as outside temperature, wind conditions and grill location that affect your grill performance. We offer these cooking times as general guidelines, but suggest you watch the temperature gauge and adjust the heat accordingly.

Preparing to Roast

Roasting uses the **indirect cooking** method. Therefore, the food should be placed on the left or right side of your grill with the Burner lit on the opposite side. You can also use the supplied Cooking Grid with an aluminum drip pan underneath allowing you to collect juices for making gravies. Remember, indirect cooking requires the Lid of your grill to be down.

Preheating your grill is not required for slow cooking methods such as roasting. If you do choose to preheat your grill before roasting, turn the Burners on Hi and close Lid for approximately 10-15 minutes.

Food preparation

Trim meat of excess fat. Truss meat and poultry with cooking string to retain shape if desired. Bacon strips can be used to cover the outside surface of lean meat and poultry to help prevent it from drying out. Another method for keeping food moist during roasting is to put water in a cooking pan, then cover with foil. The foil should be removed for the first or the last part of the cooking time to ensure proper browning.

Tips for roasting

Except when roasting with water in a roasting pan, the juices that collect in the pan can be used as the base for a tasty sauce or gravy. Place a cooking pan directly over the heat, add extra butter if needed, then add several spoonfuls of flour to thicken sauce. Finally, add sufficient chicken or beef stock to obtain the desired consistency.

Once the meat is cooked, remove it from your grill and cover with a piece of foil. Allow it to stand for 10-15 minutes which allows the juices to settle. This will make carving easier and ensure a tender, juicy roast.

Type of Food	How Cooked	Approximate Cooking Times
Beef	Rare Medium	18 minutes per pound 23 minutes per pound
	Well done	27 minutes per pound
Lamb	Medium	18 minutes per pound
	Well done	23 minutes per pound
Veal		27 minutes per pound
Pork		30-33 minutes per pound
Chicken		20-25 minutes per pound
Duck		25 minutes per pound
Fish		10 minutes per pound
Turkey, under 16 pounds		20-25 per pound + 30 minutes
Turkey, over 16 pounds		18-23 per pound + 15 minutes

BAKING TECHNIQUES

From casseroles and cornbread to delicious desserts like fondue fruit skewers or crumble cake, baking on the grill is as easy as baking in the kitchen.

Preparing to Bake

To bake in your new grill you'll need a baking dish or cast-iron cooking pan, and a pair of flame retardant BBQ Mitts. If the cooking pan is cast-iron be sure to season the pan before use.

Preheat your grill 10-15 minutes, then lower heat to achieve the baking temperature desired. Baking uses the **indirect cook-ing** method. Therefore, your cooking pan should be placed on the left or right side of your grill with the burner lit on the opposite side.

Tips for Baking

Prepare your favorite recipe as you would in the kitchen. Foods cooked in the grill for long periods of time should always be covered in aluminum foil to retain moisture. You will need to stir the food several times as it bakes, and add additional liquid if required.

Watch the temperature, and adjust to cook according to your recipe directions.

Oven Temper	rature	Recommended Grill Setting
Slow	300° - 340° F	Both outside Burners on LOW
Moderate	355° - 390° F	1 outside Burner on Hi and 1 outside Burner on LOW
High	410° - 480° F	Both outside Burners on Hi

Guide to Using the Secondary Cooking Rack

Vegetables are generally easy to cook on the grill. The Secondary Cooking Rack makes it convenient because you can still use the main cooking area while the vegetables are suspended above the grids.

Pre-cook hard vegetables by briefly boiling or microwaving them before cooking on the grill. Wrap vegetables in a double thickness of foil to protect them while cooking on the grill. Then, remove the foil if desired, 10-15 minutes before the end of cooking, brush vegetables with butter or oil and finish cooking. The Secondary Cooking Rack can be used for purposes other than just the obvious. Consider using the rack for warming French bread, garlic bread, croissants or even bagels.

A small whole fish wrapped in foil also cooks well on the Secondary Cooking Rack. Parcels of seafood such as scallops, prawns and sliced fish fillets prepared in a sauce and portioned into small foil wraps cook well this way, too.

Safe Minimum Internal Temperatures		
Fish	145ºF/63ºC	
Pork	160ºF/71ºC	
Egg Dishes	160ºF/71ºC	
Steaks and Roasts of Beef, Veal or Lamb	145ºF/63ºC	
Ground Beef, Veal or Lamb	160ºF/71ºC	
Whole Poultry (Turkey, Chicken, Duck, etc.)	165ºF/74ºC	
Pieces of Poultry (Chicken Breast, etc.)	165ºF/74ºC	

Question:

Can I convert my grill from one fuel type to another in other words from LPG to NG or vice versa?

Answer:

No, your gas grill is manufactured to exact specifications and is certified for LPG (Liquid Propane Gas) or NG (Natural Gas) use only. For your safety, conversion kits are not available, nor will we sell or otherwise provide parts or information to be used to convert your grill. Any attempt to convert your grill is dangerous and will void your warranty.

Question:

Are the serial and model numbers of my grill listed somewhere for reference?

Answer-

The serial and model numbers are listed on a silver CSA label placed on the grill. Depending on the grill model the silver CSA label will be located on the left or right side bowl panel underneath the side shelf, underneath the right side of the control panel, outside left or right of control panel or on the back of the grill cabinet.

Question:

(FAQ'S)

FREQUENTLY ASKED QUESTIONS

My grill will not light properly. Why?

Answer:

Always light the Main Burner farthest from the fuel source first. This will draw gas across the manifold helping prevent air pockets which obstruct gas-flow and prevent proper grill lighting. Also try this procedure:

- 1. Turn gas off at source and turn Control Knobs OFF. Wait at least 5 minutes for gas to clear, then retry.
- 2. If your grill still fails to light, turn the Burner Control Knob(s) and gas source OFF and conduct a leak test of ALL gas connections and gas sources as explained in the Use and Care section of this manual.
- 3. If no leaks are detected, wait 5 minutes for any gas to clear and repeat the lighting procedure.

Question:

If my ignitor or battery is not working how can I light my grill manually? And - Why would I need the silver lighting stick that hangs from the side of my grill?

Answer:

If your ignition fails to work or your battery needs replacing, you can manually light your grill by paper match. Insert a paper match into the silver Lighting Stick and follow the Manual Grill Lighting Instructions. Next, light the match and place the Lighting Stick through a Cooking Grid or Lighting Tube (if the unit is equipped with one). Turn the correlated Control Knob to the 1/1 setting to release gas. The Burner should light immediately.





Never lean over the grill cooking area while lighting your gas grill. Keep your face and body a safe distance (at least 18 inches) from the front of grill when lighting your grill by match.

Question:

Sometimes I hear a humming sound coming from my regulator. What causes this? And - My grill has a low flame and sometimes will not light. Why?

Answer:

The humming sound is gas flowing through the regulator. A low volume of sound is normal and will not interfere with the operation of your grill. Loud or excessive regulator humming and/or low flow and intermittent lighting may be caused by the regulator's excess gas flow device. Opening the tank valve all the way or too quickly is what triggers the regulator's safety device to restrict gas flow, preventing excess gas flow to your grill. Lighting the main Burner farthest from the fuel source every time will help eliminate air pockets in the manifold. Note: This procedure should be done every time a new LP Gas tank is connected to your grill.

- Turn all Control Knobs to the OFF position.
- Turn off the LP Gas tank at the tank valve. Disconnect regulator from LP Gas tank.
- Let unit stand for 5 minutes.
- Reconnect regulator to the LP Gas tank. Open grill Lid.
- Turn the tank valve slowly ¼ of one turn.
- Light main Burner farthest from fuel source.
- Turn the tank valve slowly one more 1/4 of one turn for 1/2 of one complete turn.
- Continue to light Burner moving towards the fuel source.
- Do not turn tank valve more than 1/2 of one turn on LPG models.

Question:

Where do I use my grill for safer operation and better performance?

Answer:

- Strong winds and low temperatures can affect the heating and performance of your gas grill so factor in these elements when positioning your grill outdoors for cooking.
- □ In windy conditions, always position the front of grill to face oncoming wind to reduce smoke and heat blowing in your face and prevent potential hazards to yourself and grill.
- Use your grill at least 3 feet away from any wall or surface.
- Use your grill at least 3 feet away from combustible objects that can melt or catch fire (such as vinyl, wood siding, fences and overhangs) or sources of ignition (including pilot lights on water heaters and live electrical appliances).
- **Never** use your gas grill in a garage, porch, shed, breezeway or any other enclosed area.
- Never obstruct the flow of ventilation air around your gas grill housing.

Question:

The Regulator and Hose supplied with my gas grill does not fit the older LP Gas tank I've used for years. Why not?

Answer:

The U.S. Government regulates gas appliances and LP Gas tanks. When regulations are changed the LP Gas tank fittings are altered to insure compliance. If your LP Gas tank does not fit the Regulator and Hose supplied with your new grill, the tank is outdated and must be replaced. Note: Effective April 1, 2002 all LP Gas tanks sold must include an "OPD" Overfill Prevention Device. The OPD tanks are identified by their triangular-shaped valve wheel. This internal device prevents the LP Gas tank from being overfilled. Tanks without an OPD valve can not be refilled.

Question:

What causes grill parts to rust and what effect does it have on my grill?

Answer:

Rusting is a natural oxidation process and will not affect the short term performance of your grill.

To slow the rusting process on Cooking Grids, we recommend greasing the grids before and after each cookout. Use a brush to apply a thin layer of cooking oil or vegetable shortening onto each grid. We do not suggest spray type oils unless they are specified for high-temperature cooking. If your Cooking Grids are Porcelain coated, be sure to coat the entire cooking surface including edges and any areas with chipped porcelain.

Routine care and maintenance is required to preserve the appearance and corrosion resistance of stainless steel. The fact is stainless steel can corrode, rust and discolor under certain conditions. Rust is caused when regular steel particles in the atmosphere become attached to the stainless steel surface. Steel particles can also become attached to your grill if you use steel wool or stiff wire brushes to clean the grill instead of non-abrasive cloth, sponge or nylon cleaning tools. In coastal areas rust pits can develop on stainless surfaces that cannot be fully removed. Bleach and other chlorine based solutions used for household and pool cleaning can also cause corrosion to stainless steel.

Weathering, extreme heat, smoke from cooking and machine oils used in the manufacturing process of stainless steel can cause stainless steel to turn tan in color. Although there are many factors which can affect the surface appearance of stainless steel, they do not affect the integrity of the steel or the performance of the grill. To help maintain the finish of stainless steel follow these cleaning procedures for the best results: After every use (after your grill has cooled down), wipe stainless surfaces with a soft, soapy cloth or sponge then rinse with water. Be sure to remove all food particles, sauces or marinades from stainless steel because these can be highly acidic and damaging to stainless surfaces.

Never use abrasive cleaners, scrubbers or stiff wire brushes of any type on your grill.

Use a heat resistant Stainless Steel Cleaner and rub or wipe in the direction of the stainless steel grain or polish lines. Do not polish against the grain.

Grand Hall Limited Warranty

Grand Hall will warrant to the ORIGINAL PURCHASER of this product that it will be free of defects in material and workmanship for set periods below from the date of purchase when used under normal outdoor use and correct assembly:

Burner - 5 Year Limited Warranty(No rust through or burn through) Cooking Grids - 5 Year Limited Warranty(No rust through or burn through) Valves and Plastic Components - 2 Year Limited Warranty Electronic Components - 1 Year Limited Warranty All other S/S Parts - 3 Year Limited Warranty All remaining parts - 2 Year Limited Warranty

Grand Hall will require reasonable proof of your date of purchase. Therefore, you should send in the owner registration card or register online at <u>www.grandhall.com</u>. Save your receipt in case it is required as proof of purchase.

This Limited Warranty is limited to replacement of parts at Grand Hall's option that proved to be defective under normal use and service.

Grand Hall may require the return of defective parts for examination before issuing replacement parts. If you are required to return defective parts, shipping charges must be prepaid. No returns will be accepted without prior authorization from Grand Hall.

Upon examination and to Grand Hall's satisfaction, if the original part is proven defective, Grand Hall may approve your claim and elect to replace such parts without charge. You will be charged for shipping and handling of the replacement parts.

This Warranty does not cover any failures or operating difficulties due to accident, abuse, misuse, alteration, misapplication, vandalism, improper installation, maintenance, operation or service, as set out in the Operator's Manual.

This Warranty does not cover cosmetic wear and tear such as scratches, dents, corrosion or discoloration caused by weather, heat, chemicals, paint loss, or surface rust. Deterioration or damage due to severe weather conditions such as hail, hurricanes, earthquakes, tsunami, tornadoes, Act of God or terrorism is not covered by this Limited Warranty.

To Obtain Warranty: Call 1-877-934-7455 Monday-Friday 8AM-4:30PM CST

Warranty Restrictions:

- This Warranty is non-transferable and is void if product is used for commercial or rental purposes.
- This Warranty applies only when the product is used in the United States or Canada.
- This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Manufacturer: Grand Hall Enterprise Co., Ltd. 9th Fl., No. 298, Rueiguang Rd., Neihu, Taipei, Taiwan (114)